

## **TENTATIVE**

### **CERTIFIED OFFICER IN QUALITY ASSURANCE OF HIGHER EDUCATION TRAINING PROGRAMME**

#### **TIER 3: EXTERNAL ASSESSMENT AND GLOBAL QUALITY ASSURANCE PERSPECTIVES**

##### **DAY 1**

<b>Time</b>	<b>Module/ Activities</b>
<b>0830</b>	<b>Registration and Opening Remarks from MQA</b>
<b>0900</b>	<b>Introduction</b>
<b>1100</b>	<b>Assessment activities</b>
<b>1200</b>	<b>Audit visit</b>
<b>1300</b>	<b>Lunch</b>
<b>1400</b>	<b>Triangulation and Interview Skills</b>
<b>1700</b>	<b>End of Day 1</b>

##### **DAY 2**

<b>Time</b>	<b>Module/ Activities</b>
<b>0830</b>	<b>Registration for Day 2</b>
<b>0900</b>	<b>Assessing programme accreditation document</b> <ul style="list-style-type: none"><li>• Evaluation Instrument</li><li>• Area 1: Programme Development and Delivery</li><li>• Area 2: Assessment of Student Learning</li><li>• Area 3: Student Selection and Support Services</li></ul>
<b>1200</b>	<b>Assessing programme accreditation document</b> <ul style="list-style-type: none"><li>• Area 4: Academic Staff</li><li>• Area 5: Educational Resources</li><li>• Area 6: Programme Management</li><li>• Area 7: Programme Monitoring, Review and Continual Quality Improvement</li></ul>
<b>1300</b>	<b>Lunch</b>
<b>1400</b>	<b>Institutional audit assessment</b> <ul style="list-style-type: none"><li>• Overview of Institutional audit</li><li>• COPIA 9 Areas Case Studies &amp; Sample Report</li><li>• Evaluation Instrument MQA-03 (P)</li></ul>
<b>1500</b>	<b>Case study</b> <ul style="list-style-type: none"><li>• Area 1: Institutional Leadership and Governance</li><li>• Area 2: Academic Development and Management</li><li>• Area 3: Talent and Resources</li><li>• Area 4: Continual Quality Improvement and Sustainability</li></ul>
<b>1700</b>	<b>End of Day 2</b>

### DAY 3

<b>Time</b>	<b>Module/ Activities</b>
0830	Registration for Day 3
0900	Quality Assurance in Higher Education – Global Trends & Contexts
1100	Quality Assurance in Higher Education – What, Why, How
1200	Quality Assurance Frameworks - AQAF, ESG, INQAAHE, APQR, A-ESG
1300	Lunch
1400	Regional Qualifications Framework – AQR, EQF
1700	End of Day 3

### DAY 4

<b>Time</b>	<b>Module/ Activities</b>
0830	Registration for Day 4
0900	External Quality Assurance
1100	Case Study - External Quality Assurance Agency
1200	Case Study - Selected Quality Assurance Practices
1300	Lunch
1400	Quality Assurance – Past, present and Future
1700	Closing Remarks & End of Programme